

**CONSUMER GRIEVANCES REDRESSAL FORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**  
**TIRUPATI**

**This the 09<sup>th</sup> day of January'2024**

**C.G.No.80/2023-24/Tirupati Circle**

**CHAIRPERSON**

**Sri. V. Srinivasa Anjaneya Murthy**  
**Former Principal District Judge**

**Members Present**

<b>Sri. K. Ramamohan Rao</b>	<b>Member (Finance)</b>
<b>Sri. S.L. Anjani Kumar</b>	<b>Member (Technical)</b>
<b>Smt. G. Eswaramma</b>	<b>Member (Independent)</b>

***Between***

Sri. S. Suresh, D.No. 19-4-3/AQE,  
STV Nagar, Tirupati.

Complainant

***AND***

1. Assistant Accounts Officer/ERO/Tirupati-1
2. Dy. Executive Engineer/O/Tirupati CCO
3. Executive Engineer/O/Tirupati Town

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.01.2024 in the presence of the complainant and respondents and having considered the complaint and submissions of both the parties, this Forum passed the following:

**ORDER**

- 01.** The complainant filed the complaint stating that he is a tenant in the house of one Smt. G. Haritha and using the service connection No. 5522400131777, that he utilized only 35 units during the month of October'2023 but the respondents issued CC bill @Rs.240/- for 35 units



consumption which is abnormal and thereby the complainant prayed for revision of the disputed bill.

02. The said complaint was registered as C.G.No.80/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that the CC bill for Rs.240/- towards the consumption of 35 units for the month of October'2023 in respect of the premises under the occupation of the complainant was issued by applying correct tariff rates such as energy charges, customer charges, fixed charges @Rs.10/- per KW, FPPCA charges, true-up charges, electricity duty and interest on ED. Thus the respondents submit that there was no abnormality in the CC bill under dispute.

03. Heard both the parties through video conferencing.

04. Now the point for determination is:

*“Whether there are grounds to direct the respondents to revise the CC bill of the complainant for the month of October'2023 as prayed for”?*

05. **POINT:** Perused the disputed bill for the month of October'2023 to be paid in November'2023 which was issued for Rs.240/- towards consumption of 35 units. The disputed bill discloses that the respondents have demanded for energy charges, consumer charges, fixed charges,



**Documents marked**

**For the complainant: Nil**

**For the respondents: Nil**

**Copy to the**

**Complainant and All the Respondents**

**Copy Submitted to**

**The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.**

**The Hon'ble Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Hyderabad-04.**

**The Stock file.**

*Venky*

*Chairman/Managing Director*

*CHAIRMAN*