CONSUMER GRIEVANCES REDRESSALFORUM SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI

This the 09th day of January'2024

C.G.No.80/2023-24/Tirupati Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao

Member (Finance)

Sri. S.L. Anjani Kumar

Member (Technical)

Smt. G. Eswaramma

Member (Independent)

Between

Sri. S. Suresh, D.No. 19-4-3/AQE, STV Nagar, Tirupati.

Complainant

AND

- 1. Assistant Accounts Officer/ERO/Tirupati-1
- 2. Dy. Executive Engineer/O/Tirupati CCO
- 3. Executive Engineer/O/Tirupati Town

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.01.2024 in the presence of the complainant and respondents and having considered the complaint and submissions of both the parties, this Forum passed the following:

ORDER

of one Smt. G. Haritha and using the service connection No. 5522400131777, that he utilized only 35 units during the month of October'2023 but the respondents issued CC bill @Rs.240/- for 35 units

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- consumption which is abnormal and thereby the complainant prayed for revision of the disputed bill.
- Were issued to the respondents calling for their response. The respondents submitted their response stating that the CC bill for Rs.240/- towards the consumption of 35 units for the month of October'2023 in respect of the premises under the occupation of the complainant was issued by applying correct tariff rates such as energy charges, customer charges, fixed charges @Rs.10/- per KW, FPPCA charges, true-up charges, electricity duty and interest on ED. Thus the respondents submit that there was no abnormality in the CC bill under dispute.
- **03.** Heard both the parties through video conferencing.
- **04.** Now the point for determination is:

"Whether there are grounds to direct the respondents to revise the CC bill of the complainant for the month of October' 2023 as prayed for"?

POINT: Perused the disputed bill for the month of October'2023 to be paid in November'2023 which was issued for Rs.240/- towards consumption of 35 units. The disputed bill discloses that the respondents have demanded for energy charges, consumer charges, fixed charges,

FPPCA charges, true-up charges, electricity duty and interest on ED as per the tariff rates and other charges as approved by the Hon'ble APERC from time to time through Gazette Notifications. Hence, this Forum see no abnormality in the disputed bill. This complaint is devoid of merits and is liable to be dismissed. Accordingly, the point is answered.

- In the result, the complaint is dismissed. There is no order as to costs. 06.
- 07. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Hon'ble Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 09th day of January'2024.

CHAIRPERSON

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9. 2 Swaramme //) 202 Member (Independent) 9/1) 202

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Hon'ble Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

C.G.NO.80/2023-24/TIRUPATI CIRCLE